

EMC Assessment for Information Recoverability

The Big Picture

- Maximize ROI by optimizing your data protection processes
- Rapidly identify data recovery shortcomings
- Ensure continuous access to critical information

EMC® Assessment for Information Recoverability enables you to quickly and effectively verify whether your applications and servers are recoverable in EMC Symmetrix® and EMC CLARiiON® storage environments. Expert evaluation of your EMC Symmetrix and CLARiiON local and remote replication configuration helps you identify and resolve current exposures and problems in your data protection processes. The EMC Assessment for Information Recoverability is delivered by EMC Global Services networked storage experts and leverages EMC best practices to meet your business requirements.

The EMC Assessment for Information Recoverability begins with a fully automated, light-weight and agent-less discovery of your storage environment, businesses application recovery logic, and data recovery processes to provide an end-to-end view of enterprise recoverability. The service includes project management, correlation, and analysis of your EMC Symmetrix and CLARiiON environments including hosts, applications, file systems, and volumes, identification of data recovery shortcomings, and actionable recommendations for improvement.

Proven Methodologies

EMC service engagements are guided by the EMC Global Delivery Model, a proven methodology which ensures that we deliver fast, effective assessment services to our global customers. The extensive training that the EMC delivery team undergoes prior to a client engagement establishes a strong foundation for execution.

EMC Global Services professionals are prepared to deliver an assessment that provides significant impact to your business—optimized performance, increased efficiencies, and enhanced operational capabilities. Our technical consultants and architects have the expertise, training, and certification to help you optimize resources, maximize information availability, and ensure the effectiveness and completeness of your data protection processes.

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EMC Global Services will work closely with your staff throughout the engagement to assure clear communication, updates on progress, and confirmation regarding the finalization of the project. Leveraging our Global Delivery Model ensures that the service delivered meets your expectations. Here is what you can expect with your EMC Assessment for Information Recoverability:

Discovery

EMC meets with you to conduct an assessment review meeting including review of the project scope and limitations, identification and documentation of your current storage environment, and your operational and business goals and requirements as they relate to the assessment. We work closely with you to collect all relevant storage, host, application, and database information. Once you have reviewed and approved the project timeline and deliverables, EMC schedules resources to deliver the Assessment for Information Recoverability.

Data Analysis

EMC performs a detailed analysis of your Symmetrix and CLARiiON environment and the open systems hosts and applications connected to them, utilizing proprietary EMC tools, to provide an overall evaluation and characterization of your current recoverability environment, including recoverability gaps, exposures, obsolete images, missing replicas in scheduled or continuous replication configurations, and more. We then deliver a final report which documents our findings, recommendations, and conclusions.

Detailed Presentation of Findings and Recommendations

EMC delivers the final report for the Assessment for Information Recoverability to you, detailing the analysis and highlighting specific problem areas, gaps, and associated recommendations to ensure these issues are resolved. Upon conclusion of the service engagement, EMC verifies that you have received the necessary information to determine the next steps for implementing the recommendations made for your information recoverability needs.

Services Portfolio

EMC Assessment for Information Recoverability is part of a full suite of EMC Global Service offerings that helps you realize the full value of your investment in EMC.

- **EMC Assessment for Storage Performance:** Provides a thorough evaluation of your EMC Symmetrix or CLARiiON array performance by volume and delivers actionable recommendations to quickly and effectively resolve performance problems.
- **EMC Health Check for CLARiiON:** Applies tools and best practices to evaluate CLARiiON environments and create a final report that identifies storage configuration, utilization, interoperability, and performance deficiencies.
- **Custom Network Assessments for SAN, NAS, CAS, or Replication:** Provides expert audit, assessment, design assistance, and recommendations for your network in preparation for an EMC SAN, NAS, CAS, or replication implementation.

Look to EMC Global Services to Deliver Results

EMC Global Services provides the strategic guidance and technology expertise organizations need to address their business and information infrastructure challenges and derive the maximum value from their information assets and investments. We are committed to exceptional total customer experience through service excellence. Our 13,000+ professional- and support-service experts worldwide, plus a global network of alliances and partners, leverage proven methodologies, industry best practices, experience, and knowledge derived from EMC's 30-year information-centric heritage to address the full spectrum of customer needs across the information lifecycle: strategize, advise, architect, implement, manage, and support.



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Take the next step

Learn how EMC Global Services can help you strategize, implement, and derive maximum business value from your information infrastructure. Contact your EMC sales representative or visit us on the Web at www.EMC.com.